

Leo Strong

Barista and Information Science graduate looking for related work

Aurora, CO 80011

leo.james.strong@gmail.com

+1 720 582 1739

Seeking Barista positions or positions related to the field of Information Science

Authorized to work in the US for any employer

Work Experience

Barista

Starbucks - Lakewood, CO

November 2021 to August 2023

Prepared drinks and food items for customers using proper food handling procedures, multi-tasked and remained calm in a fast-paced work environment, maintained good relationships with regular customers, and listened to customer feedback and used problem-solving skills to find alternative solutions where necessary.

Undergraduate Researcher

University of Colorado Boulder - Boulder, CO

November 2021 to December 2021

Conducted a survey of CU Boulder students on the usability and effectiveness of Buff Portal, an integral platform for student resources, and presented findings from gathering student feedback.

Undergraduate Researcher

University of Colorado Boulder - Boulder, CO

September 2021 to December 2021

Engaged in research on career outcomes for Information Science (INFO) majors and minors by analyzing labor statistics, surveying INFO graduates, and interviewing select participants, and collaborated on research with and presented findings to INFO faculty members.

Barista

King Soopers - Broomfield, CO

June 2019 to November 2021

Prepared drinks and food items for customers using proper food handling procedures, multi-tasked and remained calm in a fast-paced work environment, established worker-friendly methods of maintaining hygiene standards, maintained good relationships with regulars, and listened to customers and used problem-solving skills to find alternative solutions where necessary.

Monsoon Temp

University of Colorado Boulder - Boulder, CO

December 2018 to January 2019

Sorted and labeled returned students' textbooks, stocked and restocked books, packaged and shipped textbook orders, and assisted customers in locating items in the bookstore.

Courtesy Clerk

King Soopers - Broomfield, CO
May 2017 to July 2018

Rung up and bagged groceries, used a cash register to handle large transactions, worked quickly and remained calm in a fast-paced work environment, restocked and organized shelf space, provided friendly and effective customer service, and worked individually and as part of a team.

Team Associate

Panera Bread - Westminster, CO
May 2016 to August 2016

Prepared food and ingredients using proper food-handling procedures, swept and cleaned restaurant floors and counters, cleaned bathrooms and tables, provided friendly and effective customer service, and worked individually and as part of a team.

Education

Bachelor of Science in Information Science

University of Colorado Boulder - Boulder, CO
August 2018 to December 2022

Skills

- Communication skills
- Customer service
- Usability
- User research (1 year)
- Design research (2 years)
- Digital art (8 years)
- Organizational skills
- Time management
- Analysis skills
- Microsoft Excel (5 years)
- Microsoft Word (5 years)
- Microsoft Office (5 years)
- Barista Experience (3 years)

Links

<https://leojamesstrong.com/>